

Tech Tip Tuesday—April 5, 2016

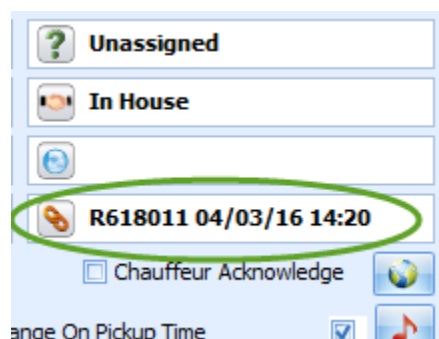
by David Hirsch

LiveryCoach.net Please note that in this and future Tech Tips, the screen shots and descriptions will all be from LiveryCoach.net, the new version of Livery Coach. Some of the tips we mention will also apply to the older “VB6” version. We will try to point out which tips only apply to LiveryCoach.net. If you aren’t already running LiveryCoach.net, please contact support@liverycoach.com to schedule your update. Note that there will be no more enhancements to Livery Coach VB6, and support will end at the end of this year.

Windows XP/Server 2003 As has been previously announced, Microsoft ended support for Windows XP in 2014. Microsoft also ended Windows Server 2003 extended support in 2015. In addition, our remote software provider (Logmein) has announced that they are ending support for these operating systems next month. What that means is that if you are still running any of these operating systems, our ability to support you maybe be inhibited. We urge you to contact your IT professional to discuss your options.

Linked Trips

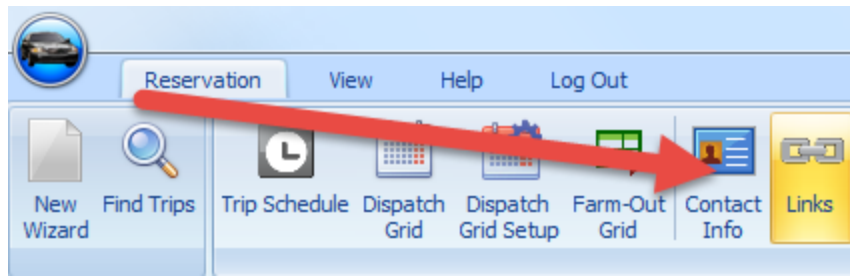
By now most of know that when you use the Return Trip Wizard to book a return trip, Livery Coach automatically links the trips together, so that when one trip is opened, it’s easy to click on the Link button and open the return.



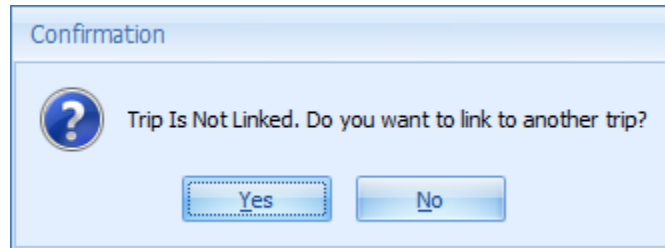
In addition, when you cancel a trip that is linked to another, Livery Coach will ask you what you want to do with the linked trip (e.g. should you cancel it?)

But what if you have two or more trips that were entered separately? Can they be linked? Of course.

Simply open both trips that you want to link. Then, select the first trip, and click on the Link button at the top of the screen (that looks like a chain link).

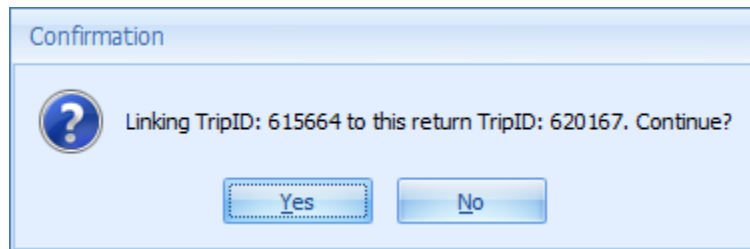


When you click, you will get the following window:



When you click Yes, then a Linking window will open showing you all the other trips you have open. If only one is open, it will automatically be selected. To complete the linking process, select the trip you want to link and then click the Link button.

You will get one more confirmation window, just to be sure.



The trips are now linked, and the next time you open either one of them, you will see the link.

